



ONLINE RESOURCES

MyHome @UL, the UL customer portal

Your single digital interface

UL's secure customer portal — MyHome @UL — gives you access to an easy-to-use channel for sharing information and collaborating with your dedicated UL support team. Exclusive to UL customers, MyHome @UL gives you another option for easily and conveniently accessing information tools that will help you tackle important product compliance issues.

How you benefit from MyHome @UL

Developed expressly for UL customers, MyHome @UL helps make your interactions with UL more efficient and effective. Because MyHome @UL focuses specifically on the needs of UL customers, you have:

- 24x7 password-protected access to the tools and information resources you need to make the most of your compliance investment
- A way to tap into UL's conformity assessment expertise from any computer with access to the Internet
- Access to tools and resources created specially for UL customers ... and available only to you
- A platform for all of your interested staff members to access UL information specific to your company
- A customizable portal with links to other important sites you visit regularly on the Internet

MyHome @UL features

With your username and password, MyHome @UL features a convenient pathway to UL's online resources such as:

Request for Quote — send a request directly to your dedicated support team for faster processing of your upcoming projects

MyProjects — stay up-to-date on the progress of your open UL projects and review the details of your completed projects

UL Reports/CDA — provides secure online access to your individual UL reports and procedures

My Variation Notices and Inspection Reports — set alerts to receive notification of variation notices and view details of your variation notices and inspection reports within hours of posting

UL Staff Directory — access contact information for UL's staff

ULiQ™ databases — easily source key components such as plastics, appliance wiring material, printed circuit boards and others based on your specific requirements

UL's Online Certifications Directory — locate information on all UL certified products, systems and components

Registration is easy and access to MyHome @UL is free for UL customers. Access to content varies for each user, based on customer status.

Setting up your MyHome @UL account

Creating a MyHome@UL account is simple and easy:

- Simply go to www.ul.com and click on "MyHome login" in the upper right corner to create an account or login as a returning user
- Have your company subscriber number handy to gain access to your company's proprietary records
- After completing the profile and logging in, click on "My Account" to complete your content preferences and subscriber information request

For more information E: Ctech@ul.com / W: ul.com

A few important notes regarding MyHome @UL

- Securing access to your page: For security purposes, we provide you tools for you to manage all changes to your password
- Electronic access gatekeeper: As an added security measure, UL requires that a “gatekeeper” be designated at each subscriber company. The gatekeeper is able to and responsible for authorizing additional users for access to company-specific information

If your company does not yet have a gatekeeper agreement on file with UL, submitting a subscriber request will trigger creation of an agreement for your company, which will be sent to you via e-mail.

If a gatekeeper agreement already exists for your company, submitting a subscriber request will trigger an e-mail to your company’s designated gatekeeper, who will verify your affiliation with your company and grant access to confidential customer information.

Accessing customer-specific information

To gain access to customer-specific information such as your reports (UL Reports/CDA), project status (MyProjects), variation notices and inspection reports, you must provide all information requested under the “My Account” link. Once your company’s gatekeeper has verified your information, you will receive a notification via e-mail to return to your page, where you will now see your confidential customer information. Access to some information is limited exclusively to UL applicants.